

Social Security On-Line Verification

The [Registry of Motor Vehicles](#) sends an online [Social Security number](#) verification to [Social Security On-Line Verification \(SSOLV\)](#) during the application process for a [permit/license/ID card](#).

The Registry of Motor Vehicles will also attempt to confirm a customer's Social Security number with Social Security On-Line Verification approximately three months prior to the customer's permit/license/ID card expiration date. This Social Security number online verification will only be done for customers who meet any of the following requirements:

1. Their Social Security number has never been verified
2. They received an invalid response from the [Social Security Administration](#) the last time a verification was sent
3. They received no response from the Social Security Administration the last time a verification was sent
4. Their last verification was [overridden due to a name change](#)

If a customer's Social Security number, name, or date of birth does not verify against Social Security On-Line Verification, the [customer](#) will receive a letter from the Registry of Motor Vehicles informing him/her that no permit/license/ID card transaction is possible until he/she resolves the problem with the Social Security Administration.

If Social Security On-Line Verification indicates that the Social Security number that the customer provided is not assigned to him/her, the Registry of Motor Vehicles will investigate and may refuse to issue a permit/license/ID card and may revoke any permit/license/ID card that has been issued.

If the customer's name [matches current or prior information](#) that the Registry of Motor Vehicles holds on file, [the customer does not have to change his/her name](#) with the Social Security Administration.

If the information the Social Security Administration has on file is incorrect, the customer must contact the Social Security Administration to resolve the problem.

License Transactions > Liquor ID > Identity > Identity Policy > Specific Identification Requirements > Social Security Number

Change of Name

If a customer has recently changed his/her name, he/she should make the change with the Social Security Administration before changing the name on a permit/license/ID card. This is to ensure that Social Security On-Line Verification recognizes the customer's new name when the Registry of Motor Vehicles attempts to validate the Social Security number. The customer is not required to present any documents to the Registry of Motor Vehicles to prove the new name.

The customer is required to report the name change to the Registry of Motor Vehicles and obtain a new permit/license/ID card bearing his/her new name and signature. The customer must complete this transaction in person at a branch office. If the customer wants to change his/her name at the Registry of Motor Vehicles but has not notified the Social Security Administration of a name change, he/she must provide his/her previous name, date of birth, and Social Security number.